

Social Security: Getting In Touch

The Social Security Administration offers you several ways to get in touch. You can call, visit, surf the net, FAX or write us.

Call Us

Call our toll-free number, **1-800-772-1213**, from 7 a.m. to 7 p.m., Monday through Friday. A representative will answer your questions, provide you with information about our programs, mail you publications, or make an appointment at the local office for an in-person visit.

Our lines are busiest early in the week and early in the month, so if your business can wait, it's best to call at other times. If you have a touch-tone phone, recorded information and services are available 24 hours day, including weekends and holidays.

If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**, between 7 a.m. and 7 p.m., Monday through Friday.

If you're blind or print-impaired, call our **Braille Services** at **410-965-6414**. Information is available in braille or large print and on computer disk or cassette tape.

Visit Our Home Page

Social Security Online, Social Security's Internet home page <http://www.ssa.gov> includes—

- information about programs and publications,
- an online request for a copy of your Social Security *Personal Earnings and Benefit Estimate Statement (PEBES)*,

- an application form for a new or replacement Social Security card, and
- links to our local offices who have home pages to serve you better.

Try Our FAX Catalog

If you have a touch-tone phone and access to a fax machine, you can use our **FAX Catalog**. Call toll-free, **1-888-475-7000** to get an index or request copies of publications in several languages.

When you call, a voice menu leads you through the steps to receive your information. When you call, you must know the FAX number where you will receive the information.

Write To Us

Would you rather write to us? The address of our local office is listed in the phone book blue pages under "U.S. Government." Or, you can write to the Office of Public Inquiries at:

Social Security Administration
Office of Public Inquiries
Room 4-C-5 Annex
6401 Security Blvd.
Baltimore, MD 21235



Social Security Administration
SSA Publication No. 05-10048
December 1997
ICN 460278
Unit of Issue – HD (one hundred)